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Date: July 27, 2017
From: ADP Global Security Organization
Subject: Fraudulent Emails Appearing to Come From Multiple Senders with Subject Lines: “AT&T Customer Support Notification” or “Your Virgin Media bill is ready”

Issue Overview

There have been reports regarding fraudulent emails that appear to be sent from multiple senders which may have various subject lines including “AT&T Customer Support Notification” or “Your Virgin Media bill is ready”. These emails instruct the recipients to click on a malicious link.

These emails do not originate from ADP and our analysis has revealed that they may contain an attachment that may be malicious. ADP is addressing this issue diligently with our fraud prevention team and security vendors to identify and contain the source of these emails and will provide updated information as it becomes available.

Message Subjects

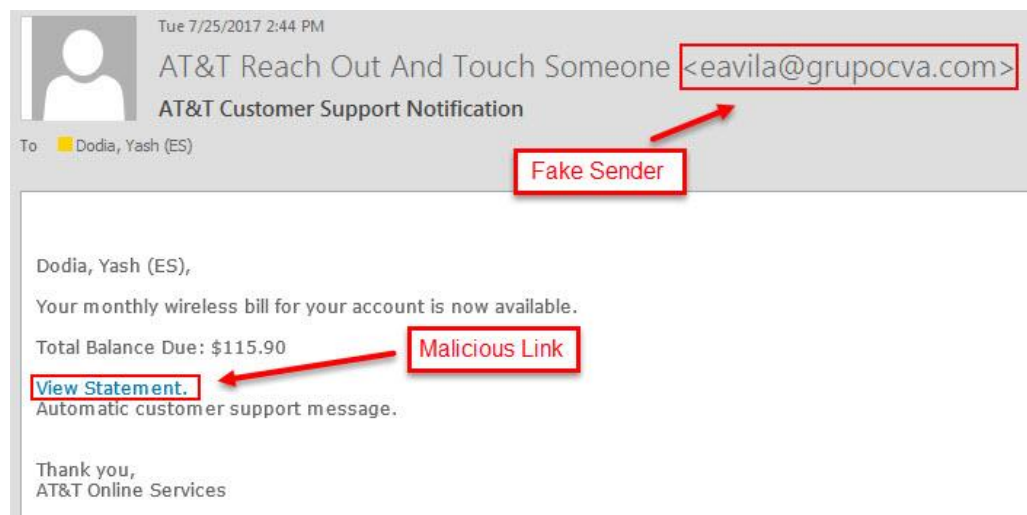
“AT&T Customer Support Notification”
“Your Virgin Media bill is ready”

Message Senders

jane@tigersdaynursery.co.uk
eavila@grupocva.com

Example

See examples of the fraudulent emails below, although there may be other variations.





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Wed 7/26/2017 9:57 AM

Virgin Media <jane@tigersdaynurseries.co.uk>

Your Virgin Media bill is ready

To: Martino, Diane (ES)

If there are problems with how this message is displayed, click here to view it in a web browser.

Fake Sender

Your latest Virgin Media bill is ready

Your Bill Summary
Bill date: Jul 26, 2017
Payment due date: Jul 31, 2017
Payment reference: 970318973419

Virgin Media billing statement message.
[Billing Statement Here](#)

Amount: £172.09

Respectfully Yours,
The Virgin Media team

Malicious Link

How to Report an Incident

Please be on alert for this fraudulent email and follow the instructions below if you receive any new or related suspicious email.

- **Do not click on any links or open any attachments** within the message.
- Forward the email as an attachment to abuse@adp.com.
- Delete the email.
- If you clicked any link or opened an attachment in the email, immediately contact your IT support team for further action.

Additional Information

For more information about how ADP protects our clients, please visit the ADP Trust Center at www.adp.com/trust which provides the latest security alerts, [phishing information](#), security resources and best practices. Protecting ADP clients and their data from malicious activity has been, and always will be, a top priority for ADP.