



# Transforming time: How one university streamlined pay

**Eden Wagner**  
HR Manager

## Quick facts

 **Company:** Daemen University

 **Headquarters:** Amherst, NY

 **Industry:** Education

 **Employees:** 1,000

 **ADP products:**  
ADP Workforce Now®

Daemen University is a private university located in Amherst, New York. Founded in 1947, Daemen has a long history as a premier higher education institution and offers a wide range of undergraduate and graduate-level degrees.

Helping lead the charge is HR Manager Eden Wagner, who oversees a broad array of responsibilities, including recruiting, hiring, onboarding, and payroll for their student-employee population. With over two years in this role, she personally manages the 300+ part-time student employees.

## Business challenges

- Paper timecards for student employees were prone to errors and delayed approvals
- Payroll processing required tedious manual entries for time recorded on paper timecards

**Partnering with ADP® and Synerion through ADP Marketplace helped spark ongoing transformation for time tracking and payroll processing at Daemen University.**

## Getting started with Synerion

Because Daemen being a smaller university, Eden has to be mindful of things like cost and budget when implementing new tools. Since Daemen has been an ADP client for over 10 years, Eden turned to her existing resources at ADP when her team began exploring options for digitizing student employee timecards.

“We wanted something that we could eventually use on a campus-wide basis for student employment and something we could customize,” says Eden. “When I reached out to ADP, they put us in touch with Synerion, which is a digital timecard system compatible with our ADP payroll platform.”

Eden worked with her supervisor and a handful of department heads when evaluating the product. Once they decided to take the plunge, Synerion developed an implementation timeline and stuck to it. Now that the system is up and running, they’ve been rolling out the process to student-employee groups across campus.



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## Customizable technology and instant updates

One of the unique aspects of student employment is that employees come and go based on enrollment and semester timelines. This creates a constant inflow and outflow of both full and part-time student employees. "We're a unique setup because of our university setting, and that's why it's important that Synerion be able to accommodate our needs and implement according to our timeline. These employees are also students, and they already have a lot on their plate."

Now, instead of requiring supervisors to verify paper timecards and turn them in on time — which is usually a long ordeal and prone to errors — Eden receives timecard updates digitally.

"The instant update aspect of Synerion is something I appreciate," says Eden. "There used to be a lag between students turning in timecards, supervisors approving, and then finally getting to me. Now all the data is instantly placed in my lap and ready for me to bring into ADP for payroll."

## Looking to the future

Eden is excited about the future. "It's going to make payroll so much simpler and easier," says Eden.

As the team gets ready for the next semester, Eden is already planning training to help get more student-employee segments clocking their time digitally. "I can see the time savings down the road," she says. "If you check back in on us in a year, things are going to be so different for me and for payroll."

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