

As the lines between work and personal life increasingly intersect, employees want to be acknowledged and recognized for their individual circumstances and strengths more than ever. But the impersonal interactions found in traditional HCM systems fall short of a personalized, empathetic touch.

**With Lyric, data-driven insights come together with intelligent automation to recognize the unique circumstances of each user and create meaningful, personalized interactions.**



## MAKE EVERY EMPLOYEE FEEL SEEN, HEARD, AND VALUED

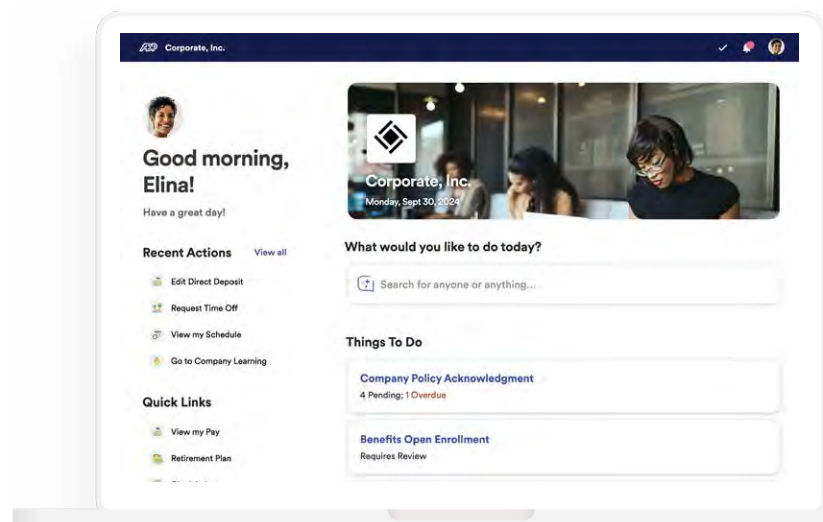
Lyric provides guidance during onboarding, performance reviews, transitions, transfers, promotions and other significant life moments or milestones. Employees receive intelligent and personalized recommendations via alerts, prompts and easy-to-find answers during every stage of the employee life-cycle from hire to retire.

## PROVIDE A PERSONALIZED EXPERIENCE FOR ALL WORKERS

Every employee can count on a unique interaction from the moment they enter Lyric. Role, location, everyday tasks, personal criteria, and historical usage patterns all come together to deliver homepage recommendations relevant to each user's daily needs.

## ENCOURAGE EVERYONE TO STAY ON TRACK

Whether it's alerting a manager about an employee's significant tenure in a role or prompting an employee to take a vacation after months without a break, Lyric intelligently guides actions to help leaders, executives, and team members to maintain productivity, drive engagement and support well-being.



## MAKE MUNDANE TASKS REWARDING

Tasks like changing pay grades or adding dependents often feel tedious, or in more complex HCM systems, even difficult to do.

With Lyric's automated guidance, leaders and workers alike won't have to guess their way through complex administrative workflows. With helpful, humanizing self-service and easy access to additional guidance, Lyric will help free managers' time and empower employees to make confident decisions.

## EQUIP LEADERS WITH RELEVANT, INTELLIGENT INSIGHTS FOR MORE CONFIDENT DECISIONS

Dynamically bring practitioners and people leaders the ideal collection of capabilities, information and tools for their specific function with Lyric's role-based dashboards.



## CULTIVATE STRENGTHS AND GROW CAREERS

**Go beyond basic feedback with research-backed approaches developed by ADP's own experts.**

With Lyric, leaders and team members can connect through weekly check-ins — purposefully structured to monitor individual engagement and offer strengths-based coaching. Employees can count on personalized training recommendations, learning resources, and skills development — all uniquely tailored to their current job and career aspirations.

“ Employees can now plan for life events such as a baby and enroll in the right plan for them at the right stage of their life.”

—The Scoular Company

To learn more about how Lyric's human design helps you listen, engage and empower everyone in your organization, visit [adp.com/LyricHCM](https://adp.com/LyricHCM)