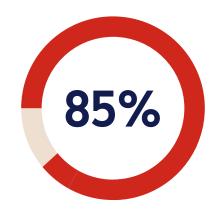
Exploring the future of HR: **10** trends and priorities for 2025

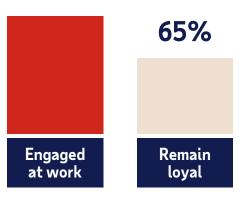
Throughout 2025, the landscape of HR management will evolve, with significant shifts in talent, compliance and technology. Understanding these shifts is crucial for fostering a compliant and growth-conducive workplace year-round and beyond.

Generative AI is affecting employer-candidate interactions

85% of workers believe AI will impact **their jobs** in the next two to three years.¹ For recruiters, it could dramatically reduce screening time, sifting through résumés and so much more.



92%



2.

The employee experience and well-being are ongoing business priorities

Employees who feel cared for by their employer are 92% more likely to feel engaged at work and 65% more likely to remain loyal.²

3. Skills have emerged as a strong indicator of employee success

94% of organizations using a skills-based hiring method agree it's more predictive of on-the-job success than résumés.³





Talent is becoming more geographically dispersed

Remote work has increased the share of cross-metropolitan workers to over **31%**.⁴

31%

5.

New laws are limiting how AI is developed and used in employment decisions

New AI laws are shaping how organizations use AI in hiring, manage bias and ensure fairness.^{5,6,7}

6.

Pay equity and pay transparency remain business priorities as gaps persist

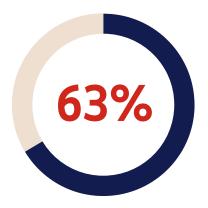
Pay gaps persist, driving the need for more pay equity and pay transparency initiatives.⁸

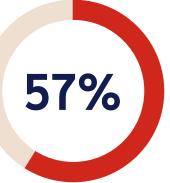
Multiple wage-and-hour developments are giving employers pause

Recent developments in wage-and-hour laws are prompting the re-evaluation of employer pay strategies.

8. Generative AI continues to revolutionize HR, jobs and the workplace

63% of large businesses have adopted or are piloting generative AI, attempting to benefit from its potential.9





9.

Firms are looking to expand skills to benefit from emerging technologies

57% of employers aim to close generative AI skills gaps through targeted upskilling.¹⁰



10. Well-being technology is helping firms humanize the employee experience

52% of employees say they are **burned** out, pushing firms to integrate well-being technology into their benefits strategy.¹¹



Learn more in ADP's trends report

Unveiling the next anything: Navigating new frontiers in talent, compliance and technology

- 1. ADP Research, Today at Work: Remote work hits home, 2024
- 2. MetLife, MetLife's 2023 Annual U.S. Employee Benefit Trends Study, 2023
- 3. TestGorilla, The State of Skills-Based Hiring 2024, 2024
- 4. ADP Research, Today at Work: Remote work hits home, 2024
- 5. Future of Life Institute (FLI), EU Artificial Intelligence Act, accessed 2024
- 6. Colorado General Assembly, SB24-205 Consumer Protections for Artificial Intelligence, 2024
- 7. New York City Consumer Protection Division, Automated Employment Decision Tools: Frequently Asked Questions, 2023
- $8.\,$ U.S. Department of Labor, What you need to know about the gender pay gap, 2024
- 9. ADP Market Insights, Market Pulse Study: Small, Midsized and Large Companies, 2024
- 10. McKinsey, The human side of generative AI: Creating a path to productivity, 2024
- 11. NAMI, The 2024 NAMI Workplace Mental Health Poll, 2024

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