

# ADP® Comprehensive HR and ADP Comprehensive Benefits: Impact overview

We conducted surveys across a wide range of sectors\*, revealing how ADP Comprehensive HR and ADP Comprehensive Benefits significantly enhance organizational efficiency and employee satisfaction. Discover how our tailored HR and benefits administration offerings can transform your operations and propel your business forward.

## Key HR and benefits administration issues faced by clients before partnering with ADP

- 1 The prior system was incapable of supporting growth in the business
- 2 Prohibitive cost and inflexibility of prior systems and processes
- 3 Inadequate functionality of the prior system

## Return on Investment (ROI)

Savings relative to previous HR and benefits operations costs reported by organizations

**102%**

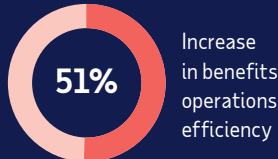
Annual savings in employee and manager HR admin and late fees and error correction



Net cost savings\*\*:

Year 1 **26%**

Year 2 **45%**



## Service utilization and value realization

Organizations are realizing high value from each of these ADP Comprehensive Services (HR and benefits) components:

**100%**

- ✓ Online document management
- ✓ Employment verification
- ✓ Access to open enrollment specialists
- ✓ Data analysis tools and dashboards
- ✓ Employee self-service
- ✓ Reporting options
- ✓ Practitioner support via the service portal

**83%**

- ✓ New hire onboarding

**80%**

- ✓ ADP Workforce Now® technology suite

All organizations reported improved compliance with legislative and statutory requirements and changes.

Percentage of organizations that highly value specific regulatory compliance and HR best practices:

**100%**

HR regulatory compliance and best practice support

**83%**

HR best practices and forms library

**75%**

Job descriptions

**75%**

Development of a customized employee handbook

All organizations reported ADP Comprehensive Services helped improve the job satisfaction of their teams.

**67%**

Expected job satisfaction

vs.

**83%**

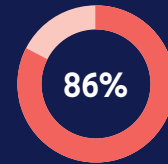
Realized job satisfaction

Percentage of organizations that highly value specific strategic benefits functionality:

**100%**

- ✓ Benefits administration
- ✓ Open enrollment set up and assistance
- ✓ COBRA administration

Benefits of adoption of ADP Comprehensive Benefits reported by organizations



## What clients are saying



“ The ADP connector providing seamless integration with providers is a huge time-saver for us.”

“ The main value is the ability to automate tasks to free up time to handle more high-value tasks and start to transform the HR operations model to that of a larger organization.”

Navigate HR and payroll challenges with expert guidance and ongoing support

Contact me to share the full study:

\* This conclusion is based on interviews by the leading global analyst firm, NelsonHall, with eight organizations employing between 15 and 109 people across sectors including finance, construction, nonprofit, biotech, real estate, technology, and government, providing a robust basis for our findings.

ADP, the ADP logo, ADP Workforce Now and Always Designing for People are trademarks of ADP, Inc. All other marks are the property of their respective owners. Copyright © 2024 ADP, Inc. All rights reserved.



Always Designing for People®