

ADP® Comprehensive HR and ADP Comprehensive Pay: Impact Overview

We conducted surveys across a wide range of sectors*, revealing how ADP Comprehensive HR and ADP Comprehensive Pay significantly enhance organizational efficiency and employee satisfaction. Discover how our tailored HR and payroll offerings can transform your operations and propel your business forward.

Key HR and payroll issues faced by clients before partnering with ADP

- 1 Outgrowing their previous HR system
- 2 A lack of flexibility in their previous HR systems
- 3 Inadequate user interfaces and experience in their previous HR system

Return on Investment (ROI)

Savings relative to previous HR and payroll operations costs reported by organizations

109%

Annual savings in employee and manager HR administration, late fees and error correction



Net cost savings**:

Year 1 **31%**

Year 2 **52%**



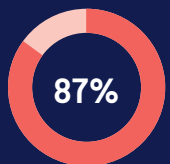
** Assuming the implementation cost is incurred in Year 1

Service utilization and value realization

Organizations are realizing high value from each of these ADP Comprehensive Services components:



- Access to open enrollment specialists
- ADP Workforce Now® technology suite
- Employee self-service



- Online document management
- Data analysis tools and dashboards
- Practitioner support via the service portal

86%
New hire onboarding

80%
Employment verification

71%
Reporting options

All organizations reported improved compliance with legislative and statutory requirements and changes.

Percentage of organizations that highly value specific regulatory compliance and HR best practices:

86%	83%	60%	50%
HR best practices and forms library	HR regulatory compliance and best practice support	Job descriptions	Development of a customized employee handbook

All organizations reported ADP Comprehensive Services helped improve the job satisfaction of their teams.

71% Expected job satisfaction vs. **86%** Realized job satisfaction

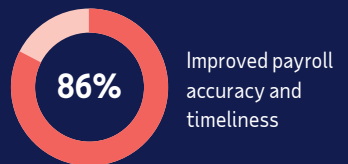
Percentage of organizations that highly value specific strategic payroll functionality:

100%

- ✓ Payroll administration and processing
- ✓ Quarter and year-end tax administration
- ✓ Business expansion tax registration services

86% ✓ Garnishment support vs. **67%** ✓ Time and attendance

Benefits reported by organizations of adoption of ADP Comprehensive Pay



What clients are saying



"The automation and integration between HR and payroll is of the greatest value to us allowing for self-service and reducing administrations."

"The end-to-end automation and integration of services. We love ADP for the high efficiency it brings to our HR organization and for the simplicity of the interface it gives us with our employees."

Navigate HR and payroll challenges with expert guidance and ongoing support

Contact me to share the full study:

* This conclusion is based on interviews by the leading global analyst firm, NelsonHall, with eight organizations employing between 15 and 109 people across sectors including finance, construction, nonprofit, biotech, real estate, technology, and government, providing a robust basis for our findings.

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