

# A one-stop shop with ADP® helps achieve results



**Tracey Levy**Partner and Chief Compliance Officer

### **Quick facts**

- Company: LevCo Technologies
- Padquarters: Vero Beach, Florida
- Industry: Information Technology
  Solutions
- Employees: 50
- ADP products:

  RUN Powered by ADP®



LevCo Technologies, with six locations throughout the U.S., is an IT solutions provider passionate about delivering a variety of technology services and business applications.

### **Business challenges**

- Payroll and HR challenges that their previous vendor couldn't handle
- Remaining compliant with ever-changing laws in the various states where they have employees
- An onboarding process that was time-consuming and expensive

For LevCo Technologies, RUN Powered by ADP® provides the convenience and efficiency of a one-stop-shop solution for easy payroll, benefits administration and overcoming compliance challenges — giving them more time to focus on their years-long growth plan.

# Invested in growth, achieving results with ADP

LevCo Technologies is an IT solutions provider passionate about technology and its business applications. Their approach is simple and practical, focusing on the big picture. They don't look to sell clients on the latest and greatest software. Instead, they're committed to providing intelligent, strategic, cost-effective technology that supports the unique business goals of their clients. When looking for an easier — and more comprehensive — payroll solution, they switched to RUN Powered by ADP for help.

# Finding a comprehensive solution with RUN

When LevCo was established in 2017, they were using Intuit. However, they eventually reached the point where they outgrew Intuit's payroll and HR capabilities. They required a more complete solution once they got to 12 employees, as it became difficult to manage. Additionally, they hoped to add workers' compensation insurance and a 401(k) option for employees. Says Levy, "We needed a one-stop shop and a resource that could provide easy payroll, benefits and compliance capabilities surrounding ever-changing state laws to help prevent costly mistakes. We found that with RUN."

## Compliance challenges solved

With ADP, LevCo has been able to stay up to date with compliance requirements in the various states where they have employees — including Arizona, Colorado, Illinois, Florida, Georgia and Pennsylvania. The Employee Handbook Wizard, included with RUN, is a particularly valuable resource for LevCo, given their remote workforce and the constantly changing state laws. "I love the Employee Handbook Wizard — it's been a lifesaver. We have employees in several states, and when the state laws change, I'm immediately notified, update my handbook and our employees log in and acknowledge it. I don't have to worry about being non-compliant or if I'm going to get sued. It helps me sleep at night", adds Levy.

# An employer of choice through employee experience

ADP enables LevCo to offer employees a matching 401(k) plan, workers' compensation insurance, and medical, dental, and vision benefits. Providing this level of benefits under the ADP umbrella allows LevCo to provide a more streamlined employee experience while making itself an employer of choice. "ADP allows us to provide a great experience for our employees and ease the burden on us — especially me as the HR partner. We've all been very happy", says Levy.

And her employees love having a self-service option through the ADP portal and the ADP Mobile app. With their previous provider, they had a very basic portal that didn't offer many features. Now, with ADP, they're able to do so much more. "Our employees can log in to ADP and see everything in real time. They can change their address, manage their deductions, and do everything on the back end themselves, whereas, in the past, I had to do that for them. The ADP Mobile app has helped streamline our processes and saves me a lot of time", says Levy.

## Looking ahead to growth

The company has avoided getting bogged down with a historically slower onboarding process. With their projection of growth over the next two years, onboarding no longer seems as daunting, time-consuming or expensive as it had been. In the past, they would hire temporary help to bring new employees on board. Levy adds, "I used to dread the new hire process because of all the manual steps I'd also have to manage. With ADP, it's no longer stressful for me because all the forms are available for our employees to complete — nice and easy — before they even start their first day of work. It takes the stress off our people, as well."

# Achieving results

The investment in ADP has proved worthwhile, given the time and cost savings they've experienced and the ease of use for HR and employees. The company can now focus more on growing and hiring rather than getting slowed down by added administrative tasks. Adds Levy, "We wanted to invest in something robust like ADP that could provide a great experience for our employees and ease the burden on us. The ROI RUN has helped us realize is time and cost savings with easier payroll, efficient onboarding, and avoiding penalties by being up to date with compliance matters."



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