



A Straightforward Upgrade Generates Huge Returns



Lisa King
Chief People Officer
MedeAnalytics

As a leader in healthcare analytics for over 30 years, MedeAnalytics knows a thing or two about digital transformation and the power of actionable insights. Using its proprietary data fabric enabled cloud platform, MedeAnalytics provides SaaS solutions (running on cutting-edge innovation) that enable measurable impact for healthcare payers, providers, payviders, employers, and other key stakeholders in the ecosystem. By offering the most advanced data orchestration and interoperability in healthcare, organizations count on MedeAnalytics solutions and consulting services to deliver actionable insights that improve financial, operational and clinical outcomes.

MedeAnalytics needed a strong partner to help support its employee engagement efforts and HR processes. Their first step was to hire Chief People Officer Lisa King, who realized that reorganizing the entire HR department would help create an even better work environment for the organization. King, having experience with ADP, quickly realized that it was the perfect solution to help her realize her strategy.

Business challenges

- Payroll and HR were not optimized and time-consuming for the new team managing it
- Without self-service options, employee requests were overloading the HR team
- Employee compliance training required an upgrade to tracking and reporting

Impactful change starts with streamlined efficiencies

"When I first joined MedeAnalytics, HR was focusing just on basic functions. However, having experience with ADP Workforce Now's various modules, I knew that we had the necessary tools to make things better; we just needed to implement them."

As a current ADP client, King immediately recognized that they could make meaningful improvements by utilizing all ADP Workforce Now's modules to their fullest potential. So, she and her ADP account manager got to work, and together, they built out the system. Everything from payroll to performance management and open enrollment is now handled within ADP Workforce Now's system, which has streamlined operations for King and her team.

"All of the feeds flow so well, and it's fantastic! I am fully confident with our reporting and the end-to-end automated processes enabled by ADP — which I love!"

Quick Facts



Company:
MedeAnalytics
www.medeanalytics.com



Headquarters:
Richardson, Texas



Industry:
Healthcare SaaS technology



ADP Products:
ADP Workforce Now®



Always Designing
for People®

Strict regulations mean high expectations for systems

MedeAnalytics leverages ADP Workforce Now to manage employee data within one payroll and HR platform. This holistic view of employee engagement provides the necessary data to assist the leadership team and ensure their strategic plan is on track.

“ADP has been a crucial piece of the puzzle for reporting on tax and other complex regulatory processes. With employees located across the continental U.S. and the world, I rest easier at night knowing that MedeAnalytics is backed by ADP’s compliance expertise. I know that if I ever have a question, no matter how complex it may be, I can get help immediately.”

Tech that techies love

It takes a lot to impress an analytics company with your analytics, but King has found that ADP provides her and her team with the right data to help make those crucial decisions with measurable outcomes. And since she was essentially redesigning her entire department, having that data at her fingertips came in handy as they built a foundation for future goals and initiatives. She adds:

“ADP Workforce Now’s dashboards and reports are great. I work in an environment with some very tech-savvy folks, and they love predictive analytics. When I show our leadership team ADP’s dashboards, they can see predictability for trends like turnover and salary. And they can compare that data alongside our headcount by state and demographics. It takes the guesswork out of succession planning. It’s all right there.”

Data security of the utmost importance

MedeAnalytics provides actionable insights and analytics for healthcare organizations, so they know all about compliance and protecting sensitive information. They have maintained multiple certifications for many years, including HITRUST, and all their staff undergo rigorous training before accessing anything in their system. Keeping track of these trainings is vital to their compliance, and ADP plays a huge part in this. Not only does ADP Workforce Now support them in monitoring, recording, and reporting on completed training modules, but MedeAnalytics is also backed by ADP’s unwavering commitment to data security.

“We work in a highly regulated environment, and ADP is a partner that lives up to those standards. Having our staff successfully complete that training is an essential part of our compliance framework. Having the ability to track their progress within ADP Workforce Now has been key.”

More time now to make impactful change

King and the executive team at MedeAnalytics have big goals and aspirations for the company’s future. MedeAnalytics continues to be an innovation leader, and King credits ADP Workforce Now with helping them free up time to achieve that objective.

“With ADP, I know that HR and payroll are taken care of and running seamlessly in the background. I’m now free to focus on employee relations and can strategize and plan for the future of MedeAnalytics.”



Having ADP’s self-service tools within the app allows employees to access their information anywhere, anytime.

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