



Small team, big impact: How SAUCE Miami transformed payroll



Laura Barbieri

Corporate Director
of People Operations

Quick facts



Company: SAUCE Miami



Headquarters: Miami, FL



Industry: Hospitality
Management



Employees: Less than 10



ADP products:
RUN Powered by ADP®

Based out of Miami, Florida, SAUCE Miami is a boutique hospitality management company specializing in hotels and restaurants. With a tight-knit team of fewer than 10 employees, SAUCE Miami provides exceptional experiences while navigating the challenges typical of a small business environment.

At the forefront of their HR and payroll operations is Corporate Director of People Operations, Laura Barbieri, who has championed the company's transition to modern payroll systems to meet evolving employee needs. By partnering with ADP®, SAUCE Miami has significantly enhanced its operational efficiency and found a way to process payroll reliably and transparently.

Business challenges

- The payroll process was complicated and reliant on external accountants, leading to inefficiencies and extra costs
- Employees had limited access to their payroll information, creating a lack of transparency around payments
- Compliance with evolving payroll regulations was challenging without adequate HR support

The partnership between SAUCE Miami and RUN Powered by ADP® has empowered employees and helped streamline payroll processes. This has enabled them to focus on delivering outstanding service while ensuring that payroll management is both accurate and transparent.

Starting the partnership with ADP

When Laura joined SAUCE Miami in 2022, one of her first recommendations was to switch from QuickBooks to RUN Powered by ADP (RUN). Previously the company was using QuickBooks payroll and had to pay their accountants extra to process their payroll each pay period.

Because Laura had ADP experience from her previous HR role, she knew that payroll could be processed more reliably with ADP. "Employers don't understand the value of ADP until they have someone that works in HR and can show them the difference between using just QuickBooks and using ADP," says Laura.



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Laura's trust and confidence are bolstered by the fact that, with ADP, payroll accuracy is consistently high, ensuring that employees are paid correctly and on time, which ultimately enhances her overall peace of mind regarding payroll management.

"It's easier to make mistakes when you're trying to do payroll on your own. Having the ADP system and support means there's less room for errors," says Laura. Doing payroll herself also cuts down on the back and forth with their accountant and enhances transparency, since Laura has insight into every part of the payroll when running it herself. "For me, it's about transparency. I don't mind if people come to me and ask me about their pay because I can go right in and look at everything."

Laura also enjoys a user-friendly payroll experience in the system. "RUN is very easy to use," she says. This ease-of-use benefits the employees too, who can log into their account on the browser or mobile app to view their pay and personal information. And if something goes wrong, Laura has full confidence in the ADP support team's ability to resolve things. "I've been very lucky with support. They're very knowledgeable and well-trained."

Enhanced employee experience

Before using RUN, the only access employees had to their personal or pay information was through speaking with Laura. This meant that any time employees had questions about their pay, needed to change their personal information or simply needed a pay stub, they had to call or stop by Laura's office. The transition to RUN eliminated these challenges. Laura emphasized the importance of providing all employees with consistent access to payroll information. "We should be able to provide the same experience for our employees no matter how many employees we have. They should be able to access their account and get paid every Friday." This transparency not only simplifies processes for employees but also fosters a trusting work environment.

Maintaining compliance

Compliance is an area in which many small businesses lack expertise, and that's exactly what Laura relies on ADP for. "I trust that what ADP does is accurate because they're the compliance experts." This provides Laura with peace of mind. "Knowing they help us maintain compliance takes that worry off my plate."

Looking to the future with confidence

With RUN as a cornerstone of its operations, SAUCE Miami is poised for future growth. Laura recommends that other small business owners use RUN. "I would encourage other small business owners to use RUN. Things are better with ADP because you can do compliance and taxes correctly from the beginning." This proactive approach ensures small businesses are ready to scale while maintaining adherence to tax regulations and operational efficiency.

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—**Laura Barbieri**,
Corporate Director
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